

A close-up photograph of a person's feet wearing vibrant, multi-colored striped socks. The socks feature horizontal stripes in shades of red, blue, pink, white, yellow, and orange. The feet are positioned in the center of the frame, with the toes pointing towards the top left. At the top center, there is a red oval logo with a white border. Inside the oval, the word "primacare" is written in a bold, white, sans-serif font. Below the brand name, the tagline "Seating Experts in Assistive Technology" is written in a smaller, white, sans-serif font. The background is softly blurred, showing what appears to be a person's hand and some indistinct objects, suggesting a clinical or care setting.

**primacare**  
Seating Experts in Assistive Technology

**installation and  
safety instructions**

## INSTALLATION AND SAFETY INSTRUCTIONS

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### IMPORTANT:

Before using your chair it is important that you read all the information contained in this leaflet. This is to ensure not only your own safety but also that of others in the vicinity, and to protect your furniture from damage. It is the users responsibility to make sure that they are fully aware of all the information contained in this leaflet, but if you need any more help or advice, please contact your supplier.

## INSTALLATION

- Position the chair away from any obstacles and trailing wires. The chair should be positioned well away from the wall so that there is enough room around it for it to fully recline, without obstruction or collision.
- Fit the back of the chair onto the brackets and push the locking levers into place. Refit the velcro back neatly.
- Check the extension cable has not been damaged in transit, then connect it to the transformer. Once you have connected the transformer, plug the unit in to the power source and switch on ready for use.
- Always store the hand set in the side pocket, or on the loop.

## SAFETY

- If you need to move or reposition the chair, use the base only. Do not push the chair by the backrest as this could cause damage to the frame of the chair. Unless you have purchased a 'Mobile' chair, do not move the chair whilst anyone is sitting in it.
- Do not allow children to play on, with or near the chair.
- Try to ensure that you have a small table alongside the chair for cups and reading material.
- Do not stuff papers, books or any other objects down the side of the seat.
- Ensure that you do not have any tables or other objects too close to the footrest. Walking frames should be kept to the side of the chair, except when exiting the chair, thus avoiding obstruction.

## HAND SET INSTRUCTIONS

Please remember that this chair is an electrical appliance and care must be taken to ensure that it is operated as per the instructions to avoid damage to the components and reduce the risk to the user. The chair will only move when one of the buttons is pressed, and stop when the button is released or when the motor reaches its full cycle.

Additional handset on/off button

## SINGLE MOTOR CHAIR USER INSTRUCTIONS

### SITTING

Never 'slump' or sit heavily into a chair when it is slightly raised, as this will affect the performance of your chair.

To sit in a rise/recline chair you should raise the chair to its fullest height by pressing the top button on your handset. The chair will lift and tilt forward and stop automatically when it has reached its fullest length.

Once the chair has stopped you should position yourself between the arms by backing towards the seat and allow the back of your legs (back of knee) to touch the seat. Once you have reached this position and you feel secure, you are ready to lower the chair.

By pressing the bottom button on your handset the chair will start to lower. At this stage you should allow yourself to follow the chair down by sitting on the seat during the downward

movement until you feel the chair pause (2-3 seconds). Stop pressing the bottom button. You can now adjust yourself to obtain a comfortable position.

### RECLINING

To recline your chair simply press the bottom button.

The footrest will start to rise. During the initial recline, the seat will also lift and tilt back. The back will start to recline.

There will be a slight pause when you can stop pressing the bottom button; this position is commonly called the TV position.

Should you wish to fully recline your chair, simply press the bottom button (or keep the bottom button pressed if you do not wish to stop at the TV position) and the chair will start its cycle to fully recline.

To bring the chair back to the TV position or upright sitting position, press the top button to start the rise cycle of the movement. When the chair reaches the TV position there will be a slight pause. Stop pressing the top button if you wish to remain in this position or keep the top button pressed if you require the chair to bring you to a full sitting position. The chair will pause once it has reached the sitting position allowing you to have your feet on the floor.

### RISING

To leave the chair you should press the top button to allow the chair to lift and tilt forward, enabling you to reach a near standing position. You can stop pressing the top button when you feel safe to walk away from the chair, or it will continue to tilt until it reaches the end of its cycle.

You may lower the chair to the sitting position if you are not going to use it for a while.

Additional handset on/off button

## DUAL MOTOR CHAIR USER INSTRUCTIONS

### SITTING

Never 'slump' or sit heavily into a chair when it is slightly raised, as this will affect the performance of your chair.

To sit in a rise/recline chair, you should raise the chair to its fullest height by pressing the top right button on your handset. The chair will lift and tilt forward stopping automatically when it has reached its fullest length.

Once the chair has stopped you should position yourself between the arms by backing towards the seat and allow the back of your legs to touch the seat. Once you have reached this position and you feel secure, you are ready to lower the chair.

By pressing the bottom right button on your handset, the chair will start to lower. At this stage you should allow yourself to follow the chair down by sitting on the seat during the downward movement until you feel the chair stops.

### RECLINING THE BACK

To recline the back of your chair and obtain the best posture position for your back and comfort, press the lower left button on your handset.

Release the button when you feel that you have obtained the best position.

To bring the back of your chair to a more upright position you should press the top left button until you have reached the position you require or until it stops moving.

### RAISING THE FOOTREST

To raise the footrest to its fullest height or to a comfortable position to suit you, press the bottom right button.

To lower the footrest press the top right button until you have reached a comfortable position or until the footrest will no longer move.

Please note that on a Dual TIS action, the seat will also move to a more reclined position when the footrest is raised. The back can then be adjusted using the left-hand buttons.

### RISING

To raise the chair enabling you to safely exit, you should continue to keep the top right button pressed as this will ensure that the footrest is fully closed, before allowing you to raise the chair to a near standing position and exit.

You may lower the chair to the sitting position if you are not going to use it for a while.

### HEAT AND MASSAGE HANDSET

Instructions will be supplied with the handset.

## **TROUBLE SHOOTING**

### **IN CASE YOU HAVE ANY TECHNICAL DIFFICULTIES WITH YOUR CHAIR, PLEASE CHECK THE FOLLOWING:**

- Firstly disconnect the power supply, before checking any part of the chair.
- Check the wall socket is working properly, by plugging in and trying another appliance.
- Check that the cable from the chair to the transformer is connected.
- Check that there is no damage to any cables.
- Make sure there are no obstacles, such as other furniture or walls, which are hindering the smooth movement of your chair.

### **IF IN DOUBT, OR IF YOU ARE STILL EXPERIENCING DIFFICULTIES, PLEASE CONTACT YOUR SUPPLIER.**

## **GENERAL CARE**

- Avoid sharp objects that may snag the fabric. If snags do occur cut them off with sharp scissors. Do not pull them.
- Be advised that prolonged exposure to direct sunlight may cause fading.
- Vacuum your upholstery with a soft brush weekly, as dirt may accelerate wear.
- Avoid allowing pets on to your chair. The oil from their coats can transfer to your fabric and cause damage and discolouration.
- If the pile on the fabric flattens, particularly on Chenille fabrics, we recommend vacuuming or brushing in the opposite direction. However, some flattening of the fabric will occur, as this is the nature of such fabrics. Sometimes it may appear as if the fabric is faded or creased, when actually this is just movement of the pile.
- Please ask your supplier if you have any questions regarding cleaning your chair.

## WARRANTY

Your Primacare chair has the following warranties;

Metal Action .....	5 years
Motor/Actuator .....	5 years
Fabric and Foam .....	1 year
Wooden frame .....	1 year
Handset.....	1 year

For warranty claims please provide the serial number of the chair. Primacare will repair or replace at our option any of the parts that are found to be faulty in material or manufacture. This warranty only includes transport to and from the original delivery point.

### Excluded from this warranty are:

- Damage resulting from misuse, abuse, negligence and accidents.
- Unauthorised repairs and modifications.
- Consequential damages

The warranty will be deemed invalid if any electrical components have been opened or if any part of the chair has been dismantled or taken apart.

Please remember to contact your local dealer if you have any problems or queries with your Primacare chair.



**Bespoke Chair Specialist**

*any style, any size,  
any fabric, any weight capacity...*

**[www.primacare.co.uk](http://www.primacare.co.uk)**



**primacare**

Seating Experts in Assistive Technology

Chair Serial No:

*primacare - british design & manufacture!*

tel: 01685 845900 fax: 01685 844538

info@primacare.co.uk [www.primacare.co.uk](http://www.primacare.co.uk)